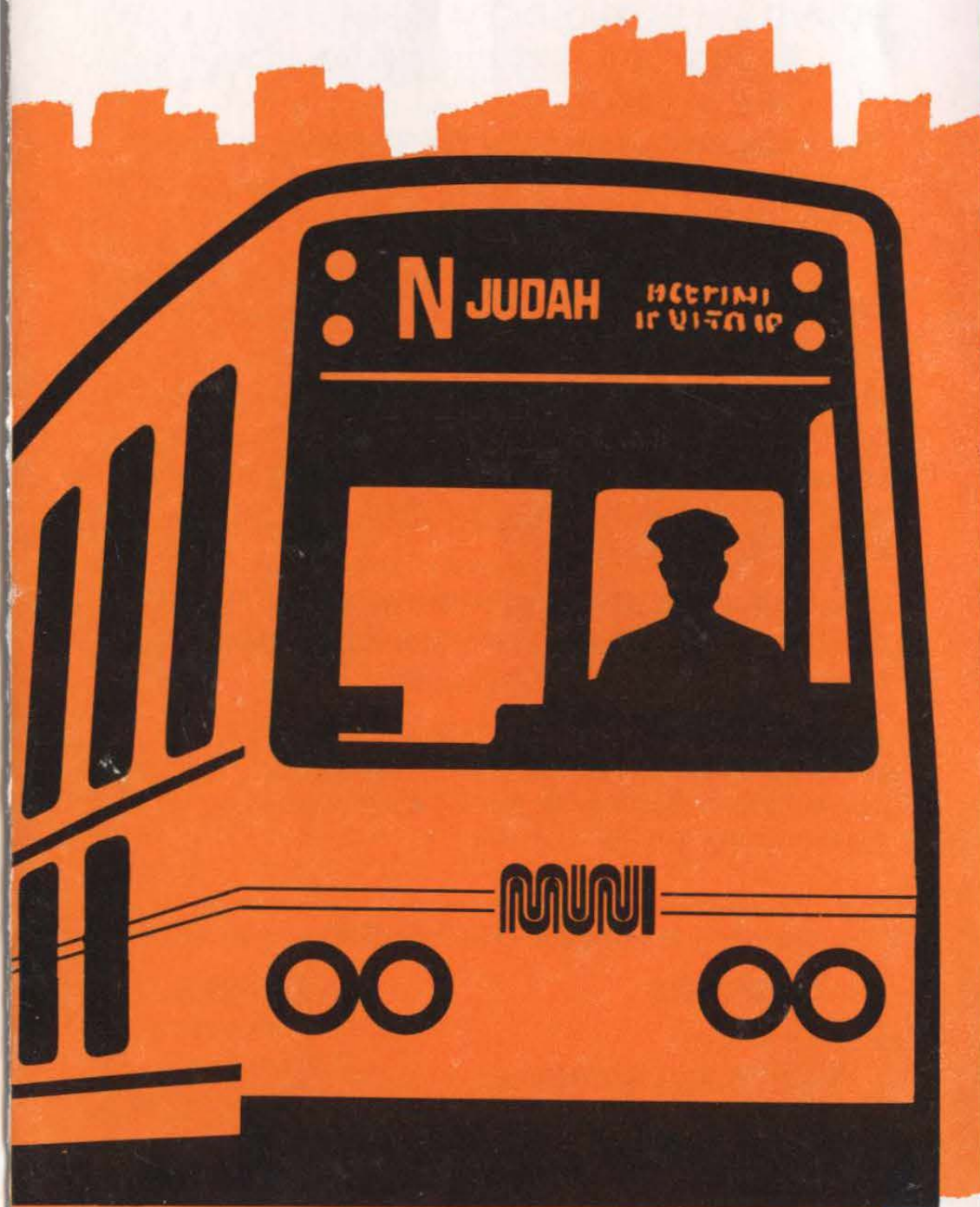


ALL ABOUT MUNI METRO



SAN FRANCISCO MUNICIPAL RAILWAY
949 Presidio Ave., San Francisco, CA 94115

CALL 673-MUNI FOR INFORMATION

MUNI METRO is the City's new light-rail transit system. The sleek Metro cars carry riders safely and comfortably through the Market Street subway and up onto the streets of San Francisco.

The N-JUDAH is the first of Muni's five streetcar lines to start phased debut into Metro subway-and-street operation.

In the subway the Metro cars travel under Market Street, and above BART, from Embarcadero Station and past Civic Center Station where BART swings south through the Mission corridor.

When all five lines are in subway service, the J and N Lines will rise to the street at Duboce Portal, after leaving Van Ness Station. The K, L, and M Lines will continue through the subway under Market and on through Twin Peaks Tunnel to start street service at West Portal.

From West Portal, the L Line will run to Taraval Street and the Zoo; the K Line, past City College to the Balboa Park BART Station via Ocean Avenue; and the M Line, past San Francisco State University to the Balboa Park BART Station via San Jose Avenue.



FIVE LINES

100,000 Riders A Day



• N-JUDAH

Outbound under Market Street from Embarcadero Station, N-JUDAH begins street service at Church/Duboce Portal, continuing through Sunset Tunnel to Judah and the Great Highway. **Inbound** N-JUDAH returns to the subway at Church/Duboce Portal.

• J-CHURCH

When phased into Metro operation, the J-CHURCH, traveling **outbound** from Embarcadero Station, will exit the subway at Church/Duboce Portal, and continue south on Church Street to 30th. **Inbound** J-CHURCH will return to the subway at Church/Duboce Portal.

• K-INGLESIDE, L-TARAVAL, M-OCEANVIEW

The K, L, and M Lines, when phased into Metro operation, will run **outbound** from Embarcadero Station, under Market Street, as far as Castro Station. There all three lines will enter Twin Peaks Tunnel, running up to West Portal Station, and then out on the streets to their respective destinations.

Inbound K, L, and M Lines will reverse routes into Twin Peaks Tunnel, and then enter the Market Street subway to service the seven stations from Castro to Embarcadero.



HOW TO RIDE METRO CARS ON THE STREET

On the street, the orange-and-white Metro cars are identified *front*, *side*, and *rear* by the usual J, K, L, M, and N signs. The Metro cars make the same outbound and inbound street stops that the more familiar streetcars have serviced.

To board Metro cars on the street, enter at the front door only. Step up the two stairs. Deposit your exact fare in the fare box next to the operator, or show the operator your valid pass or transfer. If you need a transfer, ask your operator when you pay your fare.

Metro cars make regular street stops. To signal your stop in the Metro car, pull the stop cord above the windows to light the operator's STOP REQUEST sign.

Please exit through the center and rear doors on the curb side of the Metro car. At each of these two doors, hold either handrail as you descend the steps. Your touch on the handrail opens the door on the stopped Metro car.

HOW TO RIDE THE MUNI METRO SUBWAY

At Embarcadero, Montgomery, Powell, and Civic Center, Muni shares stations with BART. To enter, use the same stairs and escalators that take you to the BART station mezzanine. Similar Market Street entries take you into the three Muni-Metro-Only



STATIONS

BART/MUNI METRO

Embarcadero
Montgomery
Powell
Civic Center

MUNI METRO ONLY

Van Ness
Church
Castro
Forest Hill
West Portal

subway stations at Van Ness, Church, and Castro. (Forest Hill Station is under reconstruction. West Portal Station is at street level.)

To enter the Metro subway at any of the seven Market Street stations, take the stairs or escalators from Market Street down to the mezzanine-level Muni Metro fare gate entrance. The level below the mezzanine is **always** the Muni Metro boarding platform.

At the four shared BART/MUNI METRO stations, the third level down is used **only** by BART trains.

Signs above stairs and escalators direct you to the proper platform for your destination.

The map in this brochure, and large maps located in the stations, show you the five Metro lines and their connections with street locations and BART.

HOW TO PAY YOUR FARE

Exact Fare, Fast Pass, Senior Pass

Enter the Muni Metro PAID AREA at the fare gates near the Muni station agent booth. All fare gates will accept exact fare, Fast Passes, and Senior Passes **automatically**.

Transfers, Special Fares

To enter the Muni Metro PAID AREA with a transfer, or if you are paying a special fare, pass through the fare gate **nearest** the Muni Metro station agent booth. Please present your unwrinkled transfer face-up to the station agent. The Muni agent will quickly verify your transfer or special fare, and then admit you through the fare gate to the PAID AREA from which you may take the stairs or escalator down to the Metro boarding platform.

If you need a transfer, obtain one when you pay your fare. Free Muni transfers are issued automatically at the fare gates. If no transfer is visible, push the labeled "Transfer" button on the fare gate. (Please read the TRANSFERS section of this brochure.)



AFTER PAYING YOUR FARE

Walk from the fare gates along the Metro boarding platform to locations indicated for boarding IN-BOUND and OUTBOUND Metro cars. Stand away from the edge of the platform until the approaching cars come to a stop.

Before boarding, check the DESTINATION sign (J, K, L, M, or N) on the front and side of each Metro car in the train.

In the subway, enter and exit the Metro car by the **center** doors. The end doors (front and rear) open **only** for street, not subway, service.

Metro trains stop at each subway station. The operator will announce the next station over the public address system. There is no need to pull the stop cord above the windows when riding in the Market Street subway.

After exiting from the Metro car, proceed from the platform level up the stairs or escalator to the mezzanine, and walk to the exit gates.

You do **not** need a ticket or pass to exit. Simply proceed through the exit gate. Signs will direct you to your street exit, or, in BART/MUNI stations, to BART, if you prefer.

N-JUDAH SCHEDULE

WEEKDAYS

5 a.m. to 10 p.m.:
N-Metro car (subway)
 11 p.m. to 2 a.m.:
N-Bus (street)
 2 a.m. to 6 a.m.:
N-Owl (street)

WEEKENDS

5 a.m. to 10 p.m.:
N-Streetcar
 (street service only)
 11 p.m. to 2 a.m.:
N-Bus (street)
 2 a.m. to 6 a.m.:
N-Owl (street)

STATION AGENTS



Muni station agents can answer your questions about connecting to other Muni lines to complete your trip. The agent can also help you with fare questions, use of special elevators, and lost-and-found items.

Muni station agents are on duty in booths near the Muni Metro fare gate entrance. Station agents carry no change and do not sell passes. In emergencies, station agents can be called on the white telephones located throughout Muni stations.

HANDICAPPED PATRONS



Muni offers a free **Handicapped Guide to Muni Metro** explaining Muni Metro subway accessibility. Persons in wheelchairs should use Muni Metro **only** in the subway, and **not** on the street, because there is no way to board or exit the Metro cars at street stops other than by steps. Dial 558-2335 for the free **Handicapped Guide**, or obtain one from the Muni Metro station agent.

HIGH/LOW STEPS



To accommodate subway-and-street double-duty, the Metro car center doors are designed with "High/Low" steps that, in subway service, "disappear": they rise flush with the Metro car floor and with the station platform. This position allows "stepless" access to the Metro car.

For street service, the Metro car operator automatically lowers these steps that "reappear" to provide a two-step exit to sidewalk level. A buzzer sounds when the steps start to change position.

PASSENGER SAFETY

Each Metro car features "Emergency Only" passenger stop switches and door releases. Instructions for emergency use are posted on the Metro cars at the stop switch and door release devices.

ELEVATORS

Intended primarily for handicapped patrons, and others who have difficulty with stairs or escalators, elevators at all Muni Metro stations provide access from the street to the mezzanine, and then, by second elevator, down to the Metro boarding platform. See the **Handicapped Guide to Muni Metro** for full elevator-access details.

TRANSFERS



Transfers are issued only at the time you pay your fare. In the Market Street subway, transfers are issued at the entry fare gates. In street service, the operator issues your transfer as you pay your fare.

Passengers are requested to present unwrinkled transfers face-up to operators.

Operators set the time allowable on transfers for at least two hours from the time the vehicle was scheduled to leave its terminal point.

Transfers are honored for passage in one general direction when presented within their valid time limit, and on the proper date. A stop-over privilege is permitted anywhere along the route, within the transfer's time limit. Passengers are **not** permitted to use a transfer to return to the area of their trip's origin.

Once a transfer is issued, it is the responsibility of the passenger to retain it. If it is lost, another will be issued only on payment of another fare.



BART/MUNI DISCOUNT TICKETS

Passengers regularly using both Muni and BART to reach their destinations will find the BART/MUNI discount tickets a convenience. The discount ticket, dispensed from machines in all San Francisco BART stations, is good for travel in both directions. Price instructions are posted in BART stations.

PETS



Dogs may be carried on transit vehicles, including Muni Metro, between the hours of 9 a.m. and 3 p.m., and between 7 p.m. and 5 a.m. on payment of full fare for the owner and full fare for the dog.

Guide dogs, when on leash, may ride free at all hours when accompanied by their visually or audially impaired owners. There is no limit to the number of guide dogs allowed on any Muni vehicle.

Dogs other than guide dogs must be muzzled and on short lease or carried in enclosed containers. No other animals may be carried, unless they ride in enclosed containers not exceeding hand-baggage size.

LOST AND FOUND

For lost-and-found items, see the Muni station agent or dial 673-MUNI.

MUNI METRO BELONGS TO YOU



To assure the comfort of all passengers, once you are inside the Metro station fare gates, or on the Metro cars, please do not smoke, eat or drink, or play radios and tape recorders. Please keep feet off seats and do not litter. Contact the station agent or the Metro car operator if you see someone vandalizing your Muni equipment. Help treat Muni Metro as your own — because it is!



FARES

EXACT FARE REQUIRED

Operators and Station Agents Carry No Change

GENERAL FARES

(Apply to persons age 15 through 64)

Regular Local Service

25 cents, transfer,* or Fast Pass.

Express Service

30 cents, transfer plus 5 cents, or Fast Pass.

Shopper Shuttle

10 cents, or Fast Pass. Transfers accepted but not issued.



(FAST PASS — \$11 a calendar month. Good at all times on all lines. Available at more than 100 outlets in San Francisco. Dial 673-MUNI for locations.)

FARES FOR SENIOR CITIZENS

Senior Citizens (**Persons over 65 years of age**)**

Basic Fare

5 cents, transfer, or Senior Pass.

Express Service

5 cents, or transfer, or Senior Pass.

Shopper Shuttle

5 cents, or Senior Pass.
Transfers accepted but not issued.



(SENIOR PASS — \$2.50 a calendar month. Good at all times on all lines. Available at senior centers and other outlets throughout the City. Phone 673-MUNI for location nearest you.)

FARES FOR CHILDREN (ages 5 through 14)

Regular Local Service

5 cents, transfer, or Fast Pass.

Express Service

10 cents, transfer plus 5 cents, or Fast Pass.

Shopper Shuttle

10 cents or Fast Pass. Transfers accepted but not issued.



CHILDREN (under 5 years)

Children, age 5 or under, ride free (limit one child per accompanying adult).

(Persons 15 through 17, currently enrolled in a San Francisco high school, and possessing a valid Muni identification card bearing their signature and that of the school principal, will pay the 5-cent children's fare. Operators may require proof of age and identity).

EXCEPTIONS TO THE GENERAL FARE STRUCTURE

DISCOUNT FARE FOR HANDICAPPED — Persons qualifying as handicapped under standards adopted for Bay region transit agencies may ride Muni for 5 cents at all times except during the 7 - 9 a.m. and 4 - 6 p.m. weekday rush hours. For information dial 673-MUNI.

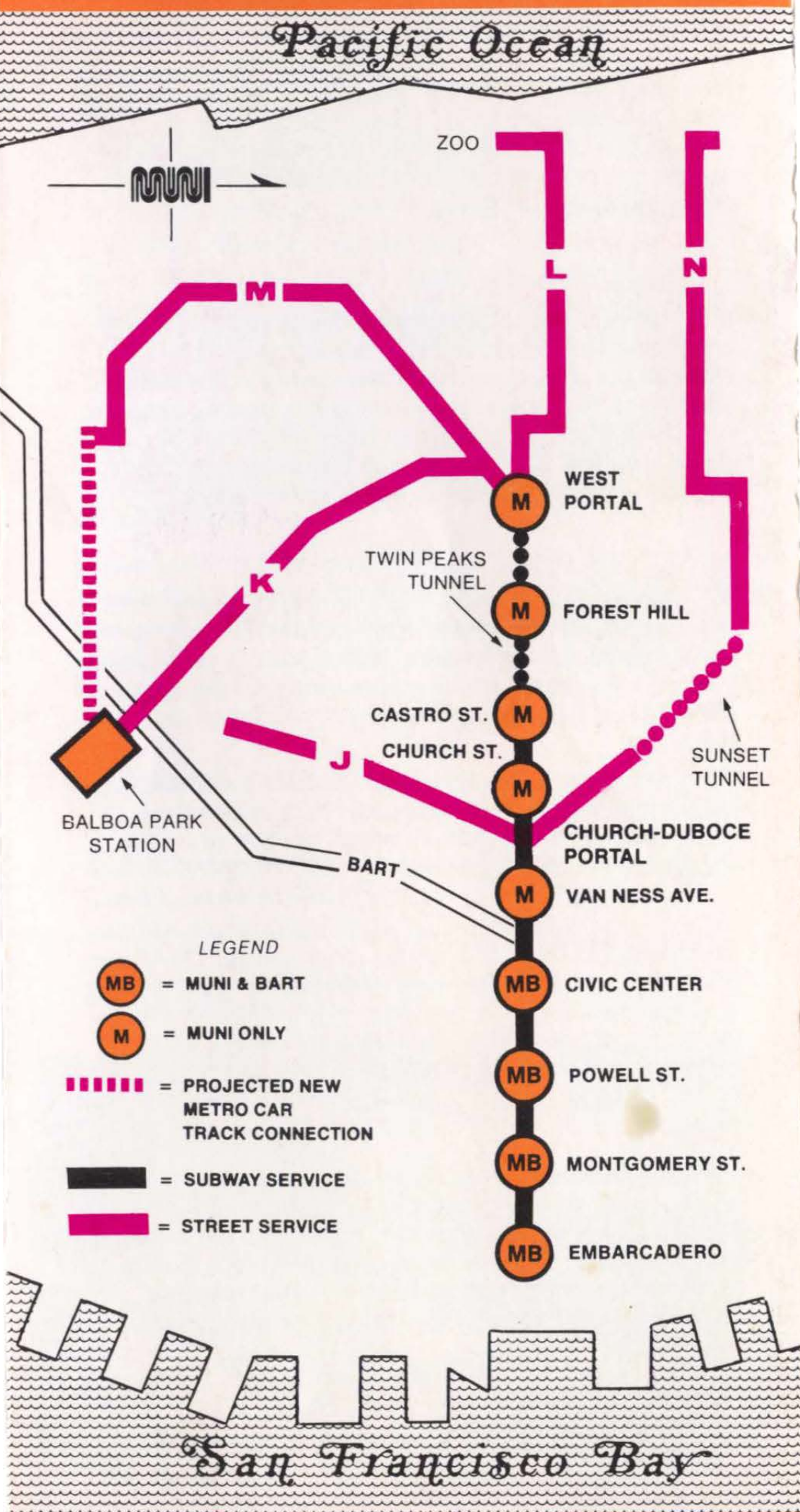
Time and fare schedules in this brochure are subject to change without notice.

*See "Transfer Rules"

**Operators may require proof that passenger is over 65 years

MUNI METRO

SUBWAY/STREET SERVICE



**SAN FRANCISCO
MUNICIPAL RAILWAY**

CURTIS E. GREEN, General Manager

CALL 673-MUNI FOR INFORMATION